

# 72" BASKETBALL SYSTEM

MODEL NO. **B3017** 



# Please Do Not Return This Product to the Store!

Contact Escalade® Sports customer service department at: Phone: 1-888-USA-GOAL Toll-Free!

Fax: 1-866-873-3536 Toll-Free!

E-mail: customerservice@escaladesports.com



## PRE-ASSEMBLY TIPS

- 1. Read this manual carefully before starting assembly. Read each step completely before beginning each step.
- 2. Some smaller parts may be shipped inside larger parts. Check inside all parts and cartons before assembling or ordering parts.
- 3. To make assembly easier, use the Hardware Identifier on page 6 to identify and sort all fasteners. Check all cartons for kits. All hardware may not be located in one kit.
- 4. Do not tighten hardware until instructed to do so. If hardware is tightened too soon, mounting holes may not align and parts may not easily fit together. Leave locknuts slightly loose until you are instructed to tighten them.
- 5. An electric screwdriver is helpful in assembly. However, please set at low torque and use caution because you could overtighten the hardware and strip the screws.
- 6. Save these instructions and your proof of purchase (receipt) in the event that the manufacturer has to be contacted for replacement parts.

#### Tools required for assembly:

1 - 3/8" Drive Ratchet

1 - 15/16" open end wrench

1 - 15/16" socket and ratchet (optional) 1 - Tape Measure 1 - 9/16" Deep Well Socket & Ratchet

1 - 3/4" Socket & Ratchet

1 - 3/4" Open end Wrench

1 - Phillips Screwdriver

1 - Level

1 - Rubber Mallet

1 - Set of Padded Saw Horses 1 - 5/16" Hex Key Socket (included)

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1-888-USA-GOAL Phone: Toll - Free! Fax: 1-866-873-3536 Toll - Free!

E-mail: basketball@escaladesports.com

Mailing Address (correspondence only):

**Escalade Sports** 

PO Box 889

Evansville, IN 47706

To view a video showing how to install the anchor system on page 9 please visit our YouTube page at:

https://www.youtube.com/watch?v =mwxdKTqS5ac

## Please visit our Website at: www.escaladesports.com

ON-LINE TROUBLE SHOOTING **ON-LINE PARTS REQUESTS** 

TECHNICAL ASSISTANCE FREQUENTLY ASKED QUESTIONS

ADDITIONAL ESCALADE® SPORTS PRODUCT INFORMATION



or scan with your smart phone.



# FAILURE TO FOLLOW THESE WARNINGS MAY RESULT IN SERIOUS INJURY AND/OR PROPERTY DAMAGE.

Owner must ensure that all players know and follow these rules for safe operation of the system.

# **WARNING**

FAILURE TO FOLLOW THESE WARNINGS MAY RESULT IN SERIOUS INJURY AND/OR PROPERTY DAMAGE.

Owner must ensure that all players know and follow these rules for safe operation of the system.

- Only hang from the rim briefly to regain balance or avoid injuring others. Release the rim as soon as safely possible.
- During play, especially when performing dunk type activities, keep player's face away from the backboard, rim, and net. Serious injury could occur if teeth/face come in contact with backboard, rim, or net.
- Do not slide, climb, or play on pole.
- When adjusting height, keep hands and fingers away from moving parts.
- Do not allow children to adjust system.
- During play, do not wear jewelry (rings, watches, necklaces, etc.) Objects may entangle in net.
- Keep water and organic material away from pole. Pole can rust and fail.
- Once a month check pole and all metal parts for rust. Completely remove rust and repaint with exterior enamel. If rust has penetrated any steel part, replace that part immediately.
- Check system before each use for loose hardware, signs of rust and instability. Repair before each use. Never play on damaged equipment.
- Wear a mouthguard when playing to avoid dental injuries.



# **SAFETY INSTRUCTIONS**



FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS MAY RESULT IN SERIOUS INJURY, PROPERTY DAMAGE AND WILL VOID WARRANTY.

Owner must ensure that all players know and follow these rules for safe operation of the system.

To ensure safety, do not attempt to assemble this system without following the instructions carefully. Proper and complete assembly, use and supervision is essential for proper operation and to reduce the risk of accident or injury. A high probability of serious injury exists if this system is not installed, maintained, and operated properly.

- If using a ladder during assembly, use extreme caution.
- 4 people are recommended for this operation.
- Seat the pole sections properly (if applicable). Failure to do so could allow the pole sections to separate during play.
- Before digging contact utility company to locate underground power cables, gas and water lines. Ensure there are no overhead power lines within 20 ft. (7m) radius of pole location.
- Climate, corrosion or misuse could result in system failure.
- If technical assistance is required, contact the manufacturer.
- Minimum operational height is 6'6" (1.98m) to the bottom of backboard.

Most injuries are caused by misuse and/or not following instructions.

Use caution when using this system.

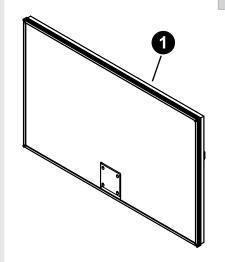
### **WARNING!**

Failure to observe this warning may cause property damage and/or serious injury.

(Affixed to backboard)

Only hang from the rim briefly to regain balance or avoid injuring others. Release the rim as soon as safely possible. Rim height adjustments should be made under parental supervision. Wear a mouth guard when playing to avoid dental injuries. During play, do not wear jewelry (rings, watches, necklaces, etc). Objects may entangle in net.

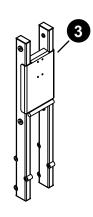
# PARTS LIST (NOT ACTUAL SIZE)



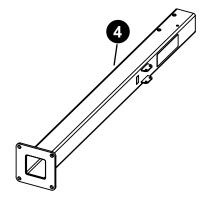
BACKBOARD 6A-7706-00 (QTY. 1)



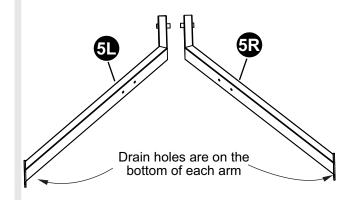
LOWER BOARD ARM 1A-7934-00 (QTY. 1)



UPPER POLE 1A-7933-00 (QTY. 1)

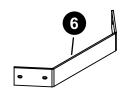


LOWER POLE 1A-7932-00 (QTY. 1)

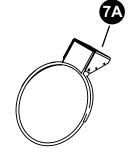


UPPER BOARD ARM - **LEFT** 1A-7935-00 (**QTY. 1**)

UPPER BOARD ARM - **RIGHT** 1A-7935-00 (QTY. 1)



UPPER BOARD ARM BRACE 2S-9318-00 (QTY. 1)



GOAL ASSEMBLY 6A-6328-02 (QTY. 1)

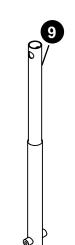


RIM COVER PLATE 2S-6241-00 (QTY. 1)



NET 3F-6010-00 (QTY. 1)

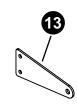
# PARTS LIST (NOT ACTUAL SIZE)

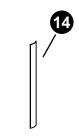












ACTUATOR HANDLE 4A-6550-01 (QTY. 1) PULL PIN 7B-6255-00 (QTY. 1)

ACTUATOR BUSHING 8S-7937-00 (QTY. 2)

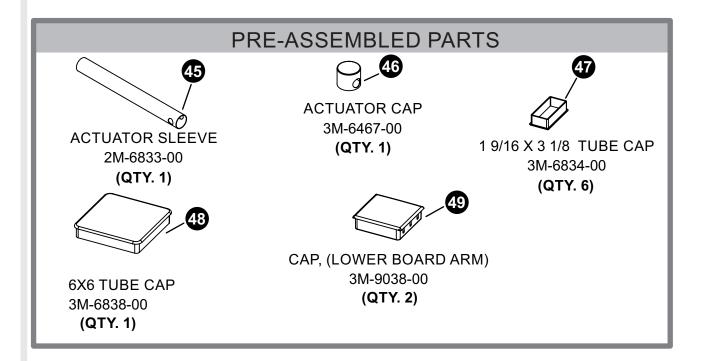
the hardware kit box.

(QTY. 2) (QTY Note: Packed with

POST BRACKET HEIGHT DECAL 2S-6794-00 4L-8267-00 (QTY. 2) (QTY. 1)

**Note:** Packed with the instructions manual.

ACTUATOR 4A-8163-00 (QTY. 1)



# HARDWARE IDENTIFIER (ACTUAL SIZE)

B3017

15

(Not Actual Size)



BUTTON HEAD CAP SCREW 1/2"-13 X 10 1/2" 1B-7136-00 (QTY. 2)

16

7B-6509-00 (QTY. 1)

BUTTON HEAD CAP SCREW 1/2"-13 X 9 3/4" 1B-7135-00 (QTY. 3)



(QTY. 1)



17 1/2-13 X 7 3/4" HEX BOLT 1B-7133-00

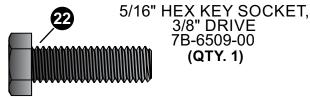
1B-7137-00



18 5/8"-11 x 5 1/2" HEX HEAD BOLT

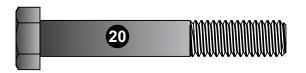
(QTY. 1)

1/2-13 X 1 3/4" HEX BOLT 1B-6944-10 (QTY. 2)



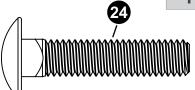
3/8-16 X 1 1/4" HEX BOLT 1B-6936-10

(QTY. 4)



3/8-16 X 2 9/16" HEX BOLT 1B-7131-00 (QTY. 4)

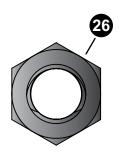
# HARDWARE IDENTIFIER (ACTUAL SIZE)

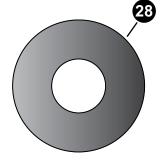




3/8-16 X 1 3/4" CARRIAGE BOLT 1B-6782-10 (QTY. 4) #8 X 1/2" THREAD FORMING SCREW 1B-6238-01

(QTY. 4)

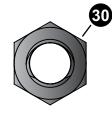




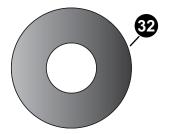


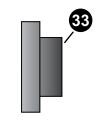
5/8-11 HEX NYLON LOCK NUT 1B-7139-00 (QTY. 1) 1-5/8" OD, 5/8" ID WASHER 1B-7138-00 (QTY. 2) 1/2" FLAT WASHER 2B-6093-10 (QTY. 6)

TWO WAY STEP BUSHING 7B-6439-00 (QTY. 2)



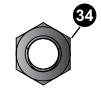
31





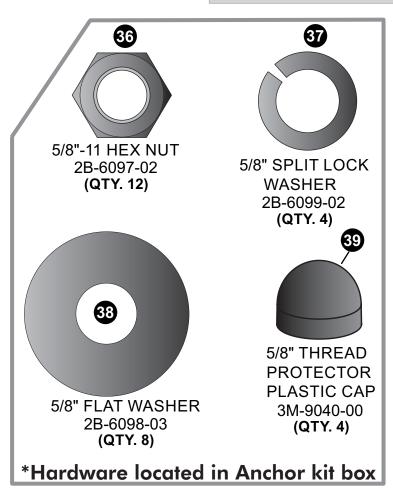
1/2-13 LOCKNUT 2B-6095-10 (QTY. 3) 3/8 FLAT WASHER 2B-6237-10 (QTY. 20) 1/2 X 1 1/4" **PLASTIC** WASHER 3M-6245-00 (QTY. 10)

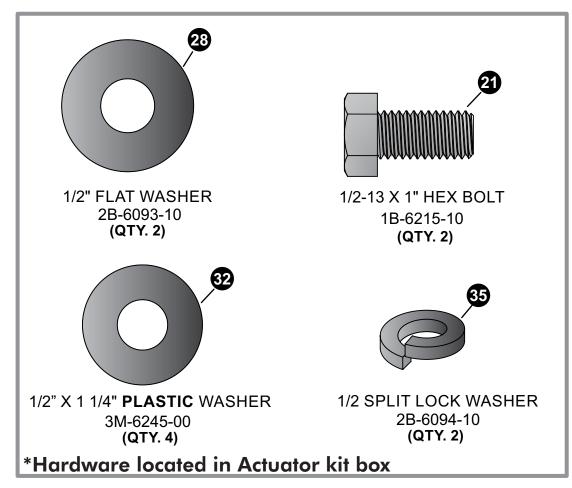
STEP BUSHING 7B-6391-01 (QTY. 2)

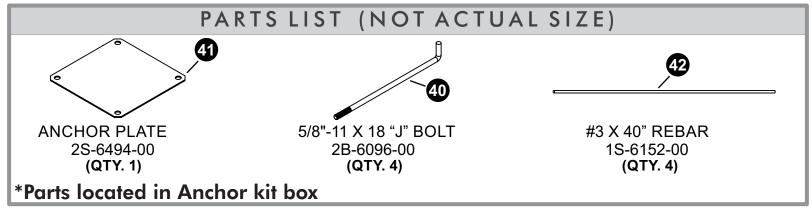


3/8-16 LOCKNUT 2B-6238-10 (QTY. 12)

# HARDWARE IDENTIFIER (ACTUAL SIZE)







#### INSTALLATION TIMELINE

- 1. Prior to anchor system and goal assembly, call utility services (811) for location of underground utility lines before you dig.
- 2. Vertical main post assembly is a two part process.

#### PART 1

- **Day 1.** Complete Anchor System Installation Instructions. (Below)
- Day 2-4. Allow concrete to cure.

#### PART 2

Complete Goalrilla $^{\text{TM}}$  assembly instructions. (Requires four adults)

## **ANCHOR SYSTEM INSTALLATION INSTRUCTIONS (Day 1)**

Day 5.

# **#WARNING**

Before digging hole for anchor system, check for buried power, gas, water, and telecommunication lines! Failure to do so could result in serious or fatal injury! Contact your local utility company if unsure.

#### Items needed for Anchor Installation (not included)

- 11 80 lb. bags of concrete (2-3 extra recommended) 1 wheel barrow
- 1 post hole digger (optional)

1 - garden hose

1 - 15/16" open end wrench

- 1 level
- 1 15/16" socket and ratchet (optional)
- 1 tape measure

18 INCH

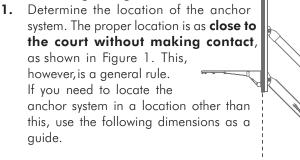
REAR

CLEARANCE

- concrete form (see note after step 2)

Note: For best results with less vibration, anchor system should be independent of court. If pouring concrete for both at same time, add an expansion joint in between.

Note: When digging hole, if you hit rock and cannot dig through contact a contractor.



Overhang when adjusted to 10 ft. = **38**"

2. Assemble anchor system as follows: Thread nut (#36) to bottom of threads on anchor bolt (#40) insert threads of anchor bolt (#40) through hole on anchor plate (#41) and secure with nut (#36). Repeat this step for the remaining

anchor bolts. See
Figure 2. Note:
Each leg of
anchor bolts
should face the
anchor bolt to the
right. See <u>Detail A</u>

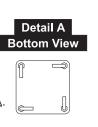
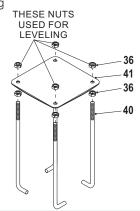
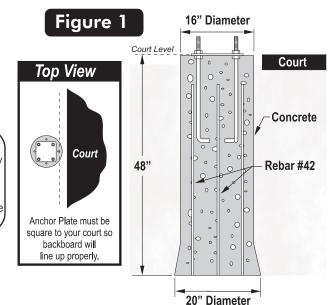


Figure 2



OVERHANG -



Note: Using a concrete form for the top 4" of the concrete is recommended. Cardboard forms can be purchased at some hardware and home stores or a wooden form can be constructed out of  $2 \times 4$ 's.

Note: Failure to dig and fill hole as instructed will result in increased system vibration.

\*Tip: It is always a good idea to purchase one or two extra bags of concrete, just in case you need them. If extra bags are not used you can return them to the store.

- **3.** Mix and pour concrete into hole. Follow instructions on concrete bag. Stop about 18" below court level.
- Insert four reinforcement bars (#42) into concrete 8" apart creating a square in center on hole.
- **5.** Place form in desired location and finish pouring concrete up to court level.
- 6. Push anchor system into concrete and agitate to work out voids in concrete. Immediately use a level to level and square anchor plate to playing surface. Clean off any concrete that may be on exposed threads.

Note: The bottom four nuts will be forever embedded in concrete. The top four nuts remain on bolts and are used for leveling. (See Step 10 on page 19)

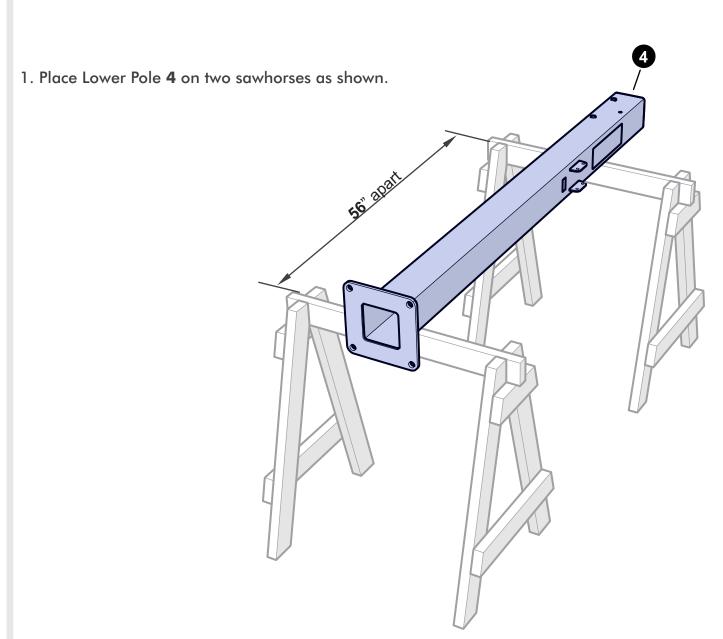
Let concrete stand for a MINIMUM of 72 hours.

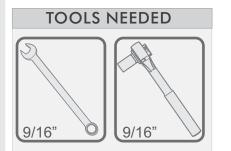
#### **NOTE:**

Prepare a flat area that is clear of debris. Keep children away from the assembly area. Two capable adults are needed for the following steps.



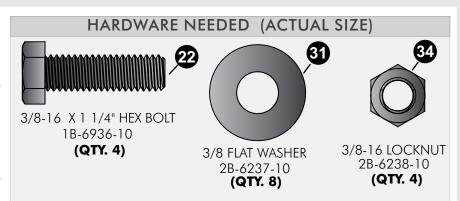
MAKE SURE THAT THE POLE IS SECURE ON THE SAWHORSES AND NEVER LEAVE IT UNATTENDED.



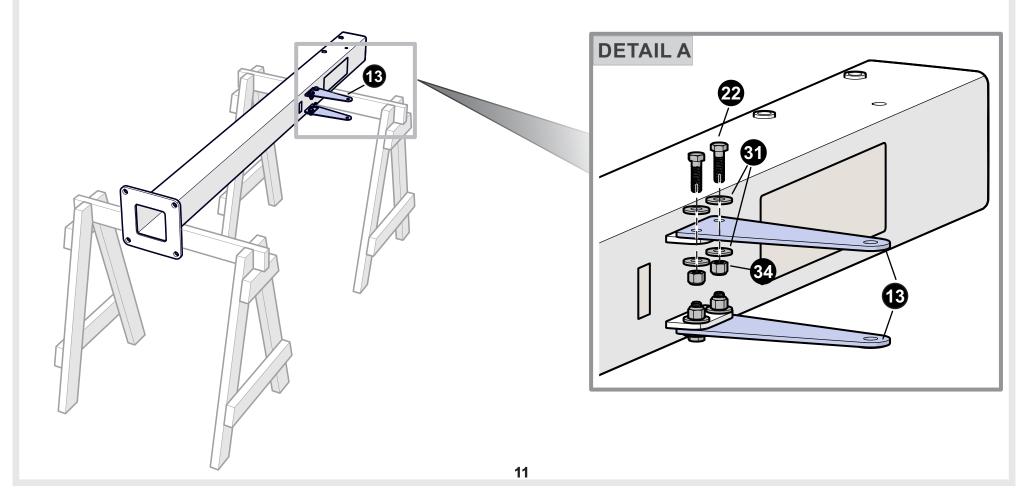




The following pages will have a picture of the **Hardware Needed** along with the Quantity, Part Number and Description. You can lay the hardware on the picture to identify the hardware.



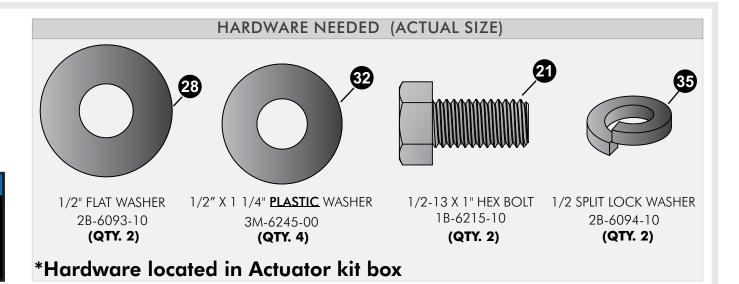
2. Assemble Post Brackets 13 on the outside of welded brackets on back of the post as shown. **Tighten hardware tight.** 



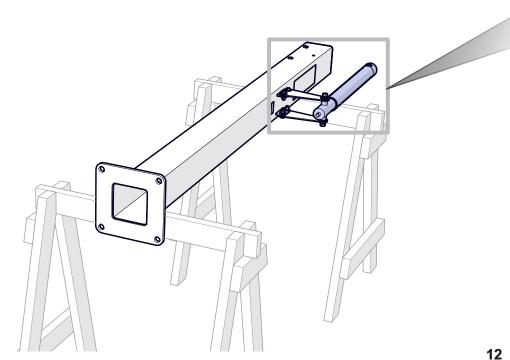


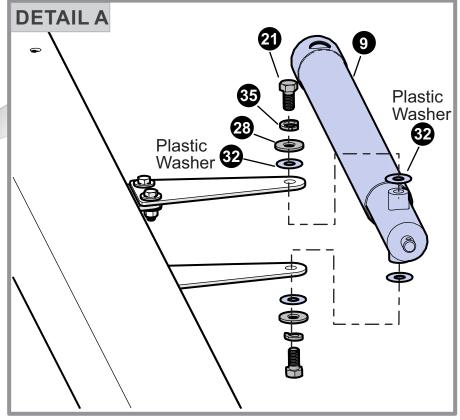
#### NOTE

IT IS IMPORTANT FOR THE INSTALLER TO UNDERSTAND THE NECESSITY OF THE PLASTIC WASHERS (#32) PROVIDED. THESE WASHERS ADEQUATELY SPACE PAINTED PARTS AT ALL PIVOT POINTS. NEGLECTING THE USE OF THESE WASHERS WILL RESULT IN RUSTED PARTS.



3. Attach Actuator **9** to brackets as shown in **Detail A**. Tighten bolts tight.





# TOOLS NEEDED

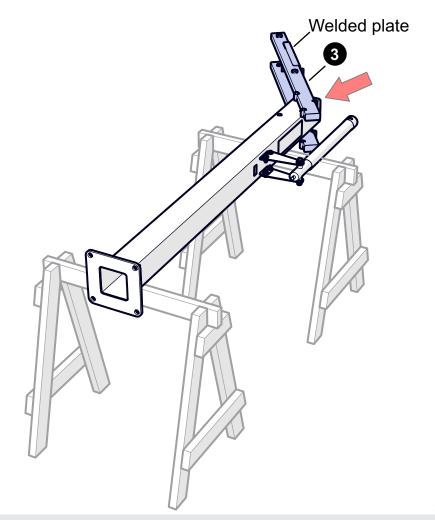
5/16" Hex key socket (included)

#### HARDWARE NEEDED

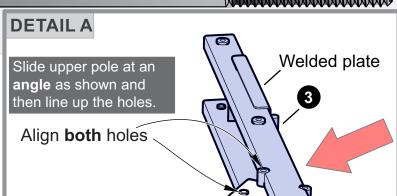
16

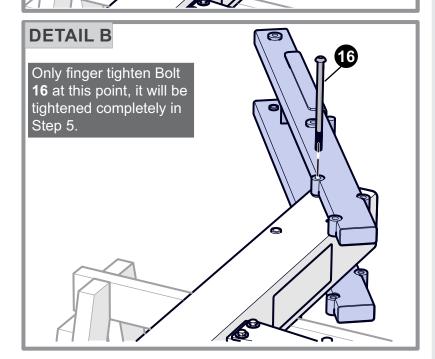
BUTTON HEAD CAP SCREW 1/2"-13 X 9 3/4" 1B-7135-00 (QTY. 1)

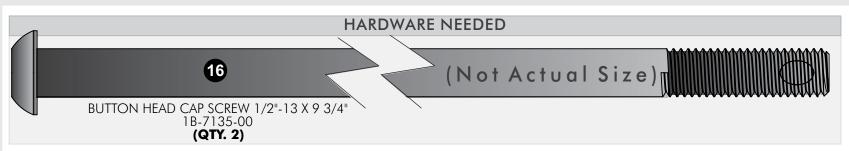
 Attach Upper Arm 3 to post as shown in Detail A & Detail B. Finger tighten bolt 16.



# (Not Actual Size)

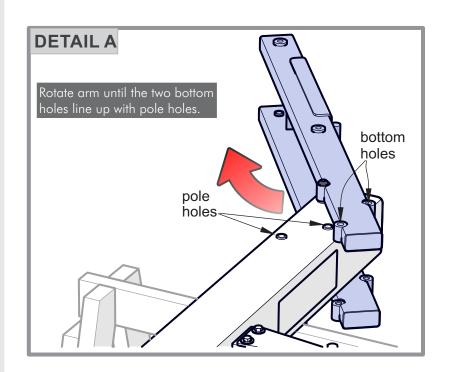


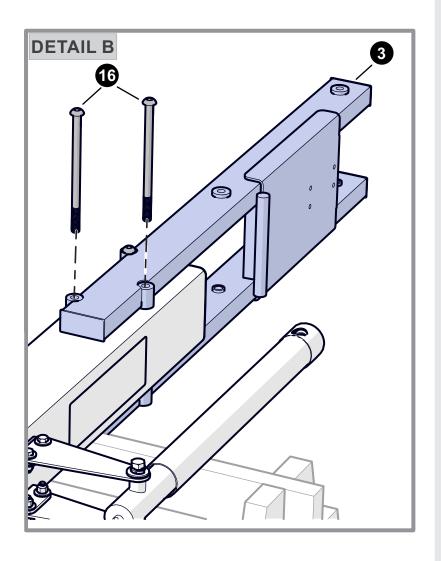


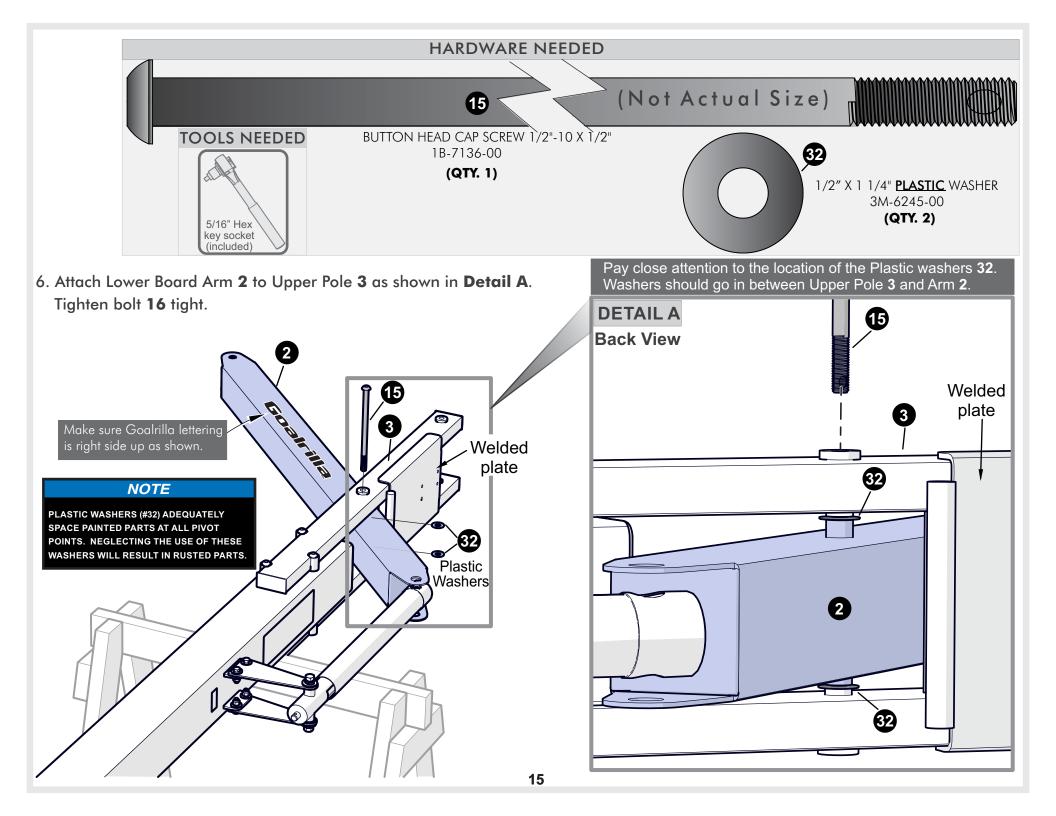




Rotate and secure Upper Arm 3 to post as shown in Detail A &
 Detail B. Tighten all bolts 16 tight, including the bolt from Step 4.

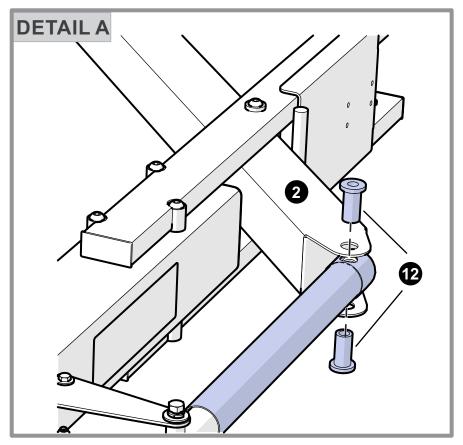




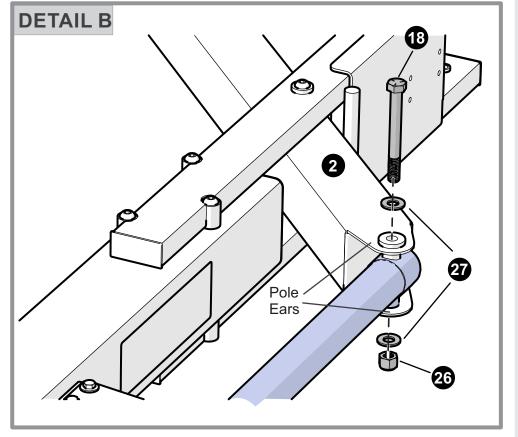


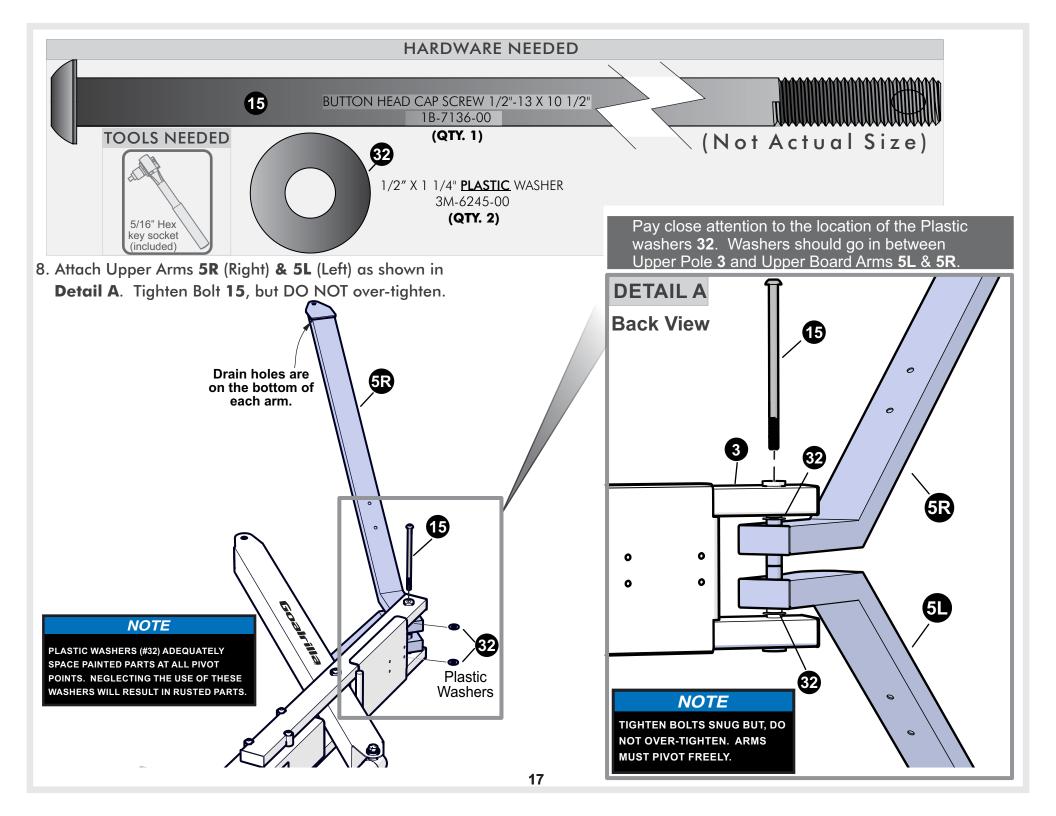


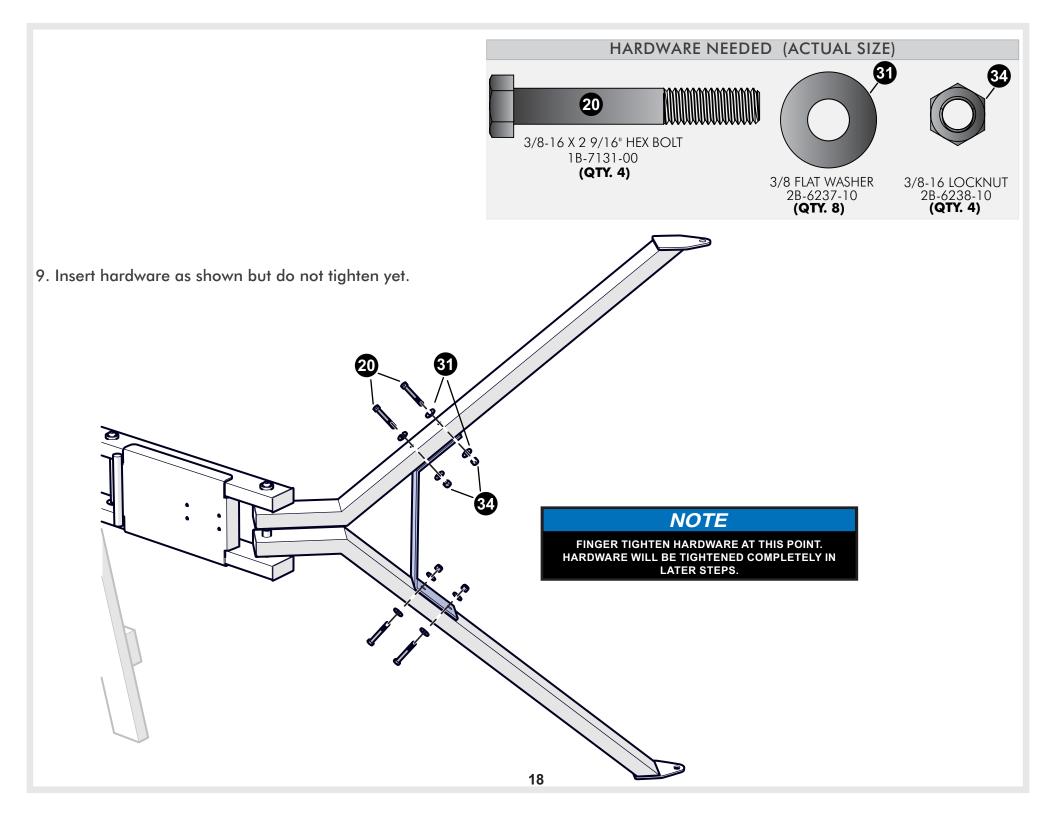
Secure Actuator to lower Arm 2 as shown in Detail A & Detail B. Tighten Bolt 18 & Nut 26 very tight.



Tighten hardware (18 & 26) very tight! Pole Ears may bend in slightly, this is expected.







## HARDWARE NEEDED (ACTUAL SIZE) 37 5/8"-11 HEX NUT, BLACK 5/8" SPLIT LOCK 2B-6097-02 WASHER, BLACK (QTY. 4) 2B-6099-02 (QTY. 4) 38 5/8" THREAD **PROTECTOR** 5/8" FLAT WASHER, BLACK PLASTIC CAP 3M-9040-00 2B-6098-03 (QTY. 4) (QTY. 8) \*Hardware located in Anchor kit box

- 10. Lift post onto anchor system and secure with hardware as shown. Tighten Fasteners finger tight, leave loose enough to level pole. Place a level on pole and adjust bottom nuts **36** until pole is level (left to right and front to back). Tighten top four hex nuts **36** tight.
- 11. Push on <u>Thread</u> Protector Cap **39** until it is securely in place. Cap may be tight, push hard but **DO NOT** hit with a hammer! See **Detail A**.

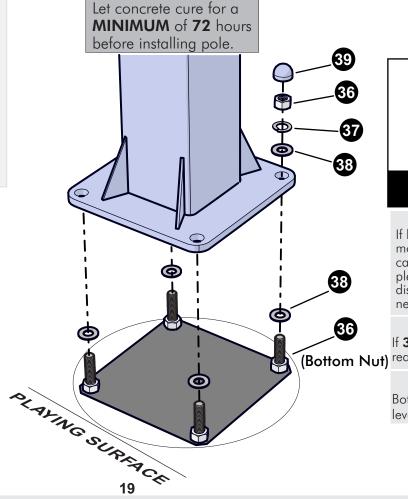
# TOOLS NEEDED OR 15/16" Level

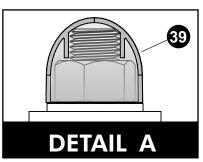


PLACING THE POST ON THE ANCHOR SYSTEM REQUIRES AT LEAST <u>FOUR</u> CAPABLE ADULTS. POLE WILL WANT TO LEAN WHILE ATTEMPTING TO STAND IT UP ON ANCHOR BOLTS.

#### NOTE

**DO NOT** REMOVE BOTTOM NUTS #36 THAT YOU INSTALLED IN STEP 2 (PAGE 9).





#### NOTE:

If basketball system needs to be moved, **do not** try to salvage caps. Caps **39** will be tight, please remove with plyers and discard. New caps will come in new anchor system.

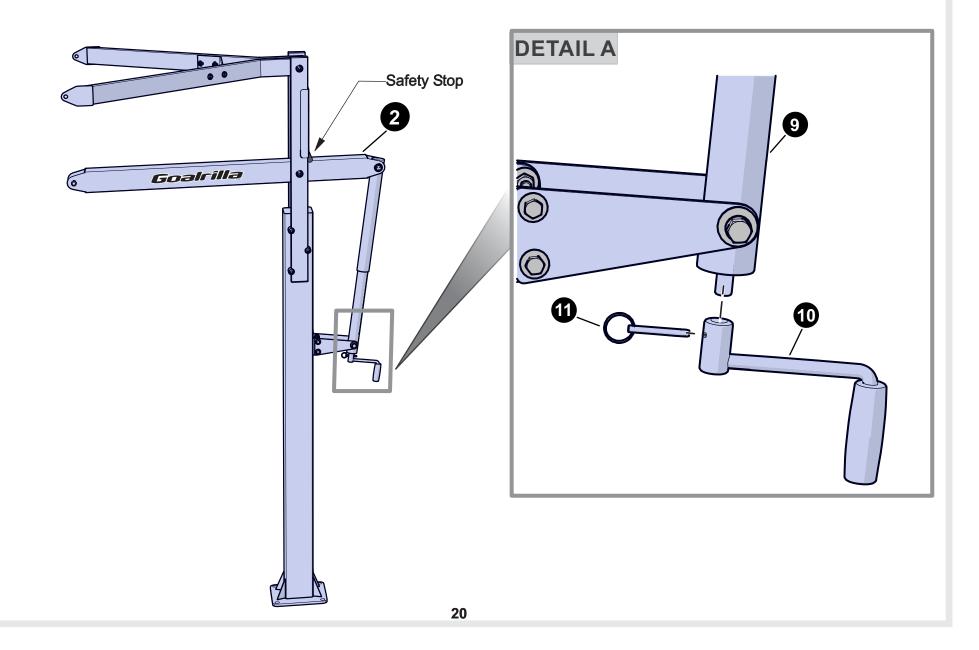
#### NOTE:

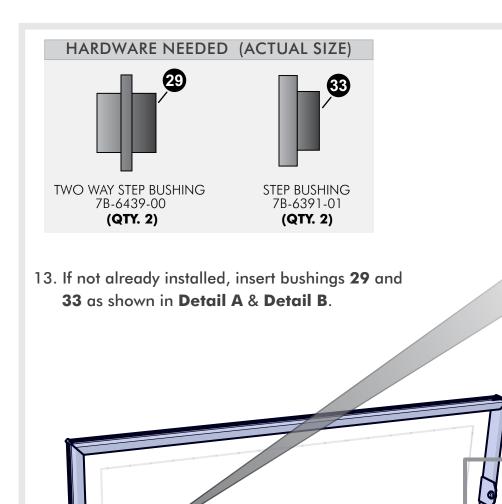
If **39** caps are missing for any reason please call customer service.

#### NOTE:

Bottom nuts **36** can be used for leveling system. See **Step 10**.

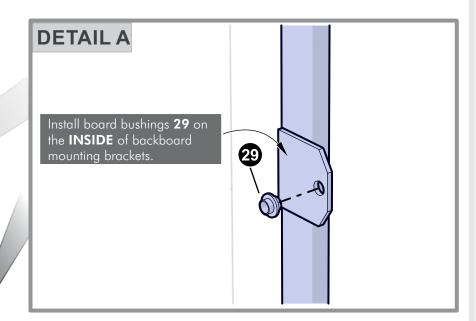
12. Attach handle as shown and lower unit until Lower Arm **2** rests on **Safety Stop**.

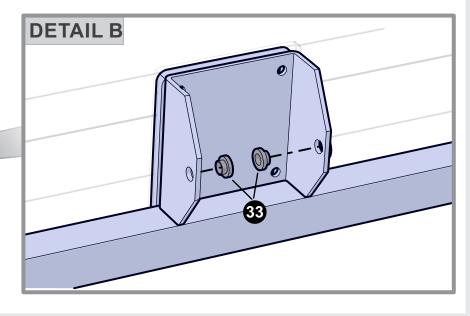






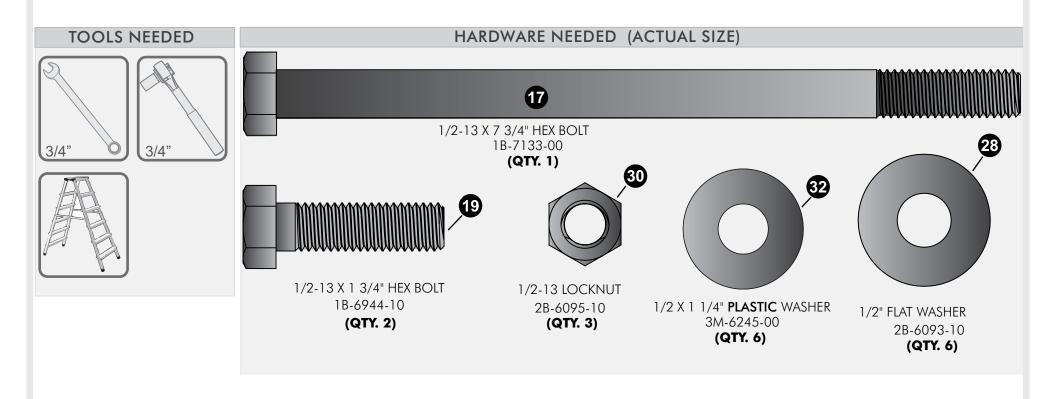
IF THE STEP BUSHINGS (#33) AND BOARD BUSHINGS (#29) ARE NOT ALREADY PRE-INSTALLED INSERT AS SHOWN IN DETAIL A & DETAIL B.







Before proceeding to the next step have the hardware and tools ready along at least 4 other capable people, read the next page completely and understand it before beginning the next step.



# **A** CAUTION **A**

ATTACHING BACKBOARD TO BOARD ARMS REQUIRES AT LEAST <u>FIVE</u> CAPABLE ADULTS.

**A** CAUTION **A** 

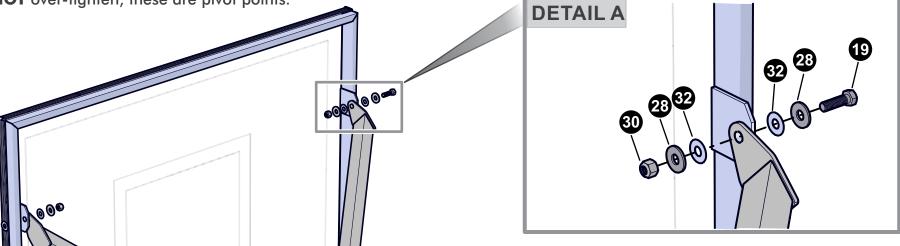
HANDLE BACKBOARD WITH CARE, IT IS A GLASS PRODUCT ALWAYS WEAR SAFETY GLASSES AND GLOVES WHEN HANDLING GLASS.

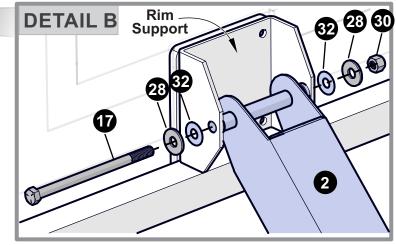
14. With at least **four** capable adults, raise the backboard assembly up and have the **fifth** person attach lower board arm **2** to **rim support** as shown in **Detail B**.

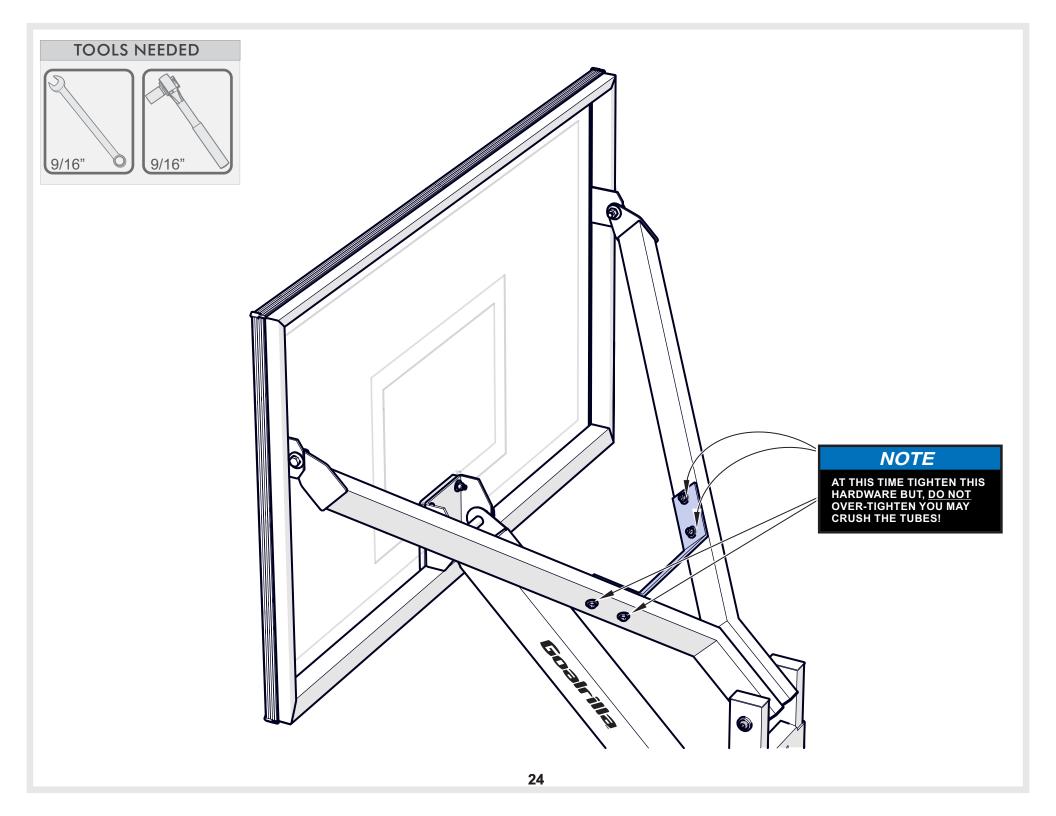
15. Attach upper **Board Arms** to the inside of **upper mounting brackets** as shown in **Detail A**. Tighten hardware from **Step 14** & **15** at this time but **DO NOT** over-tighten, these are pivot points.

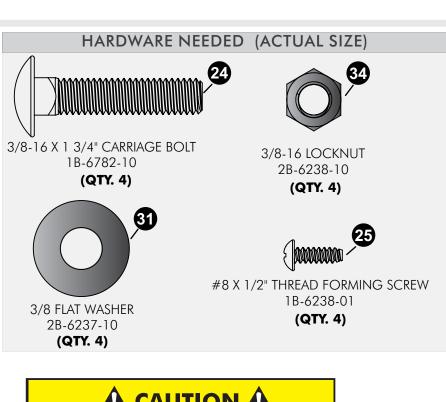
NOTE

DO NOT OVER TIGHTEN THESE BOLTS. THIS IS A PIVOT POINT, SNUG IS TIGHT ENOUGH.





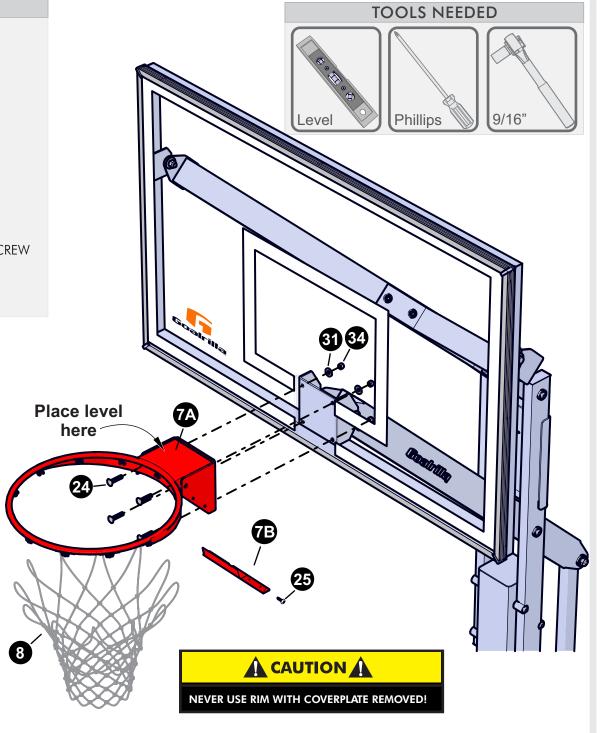


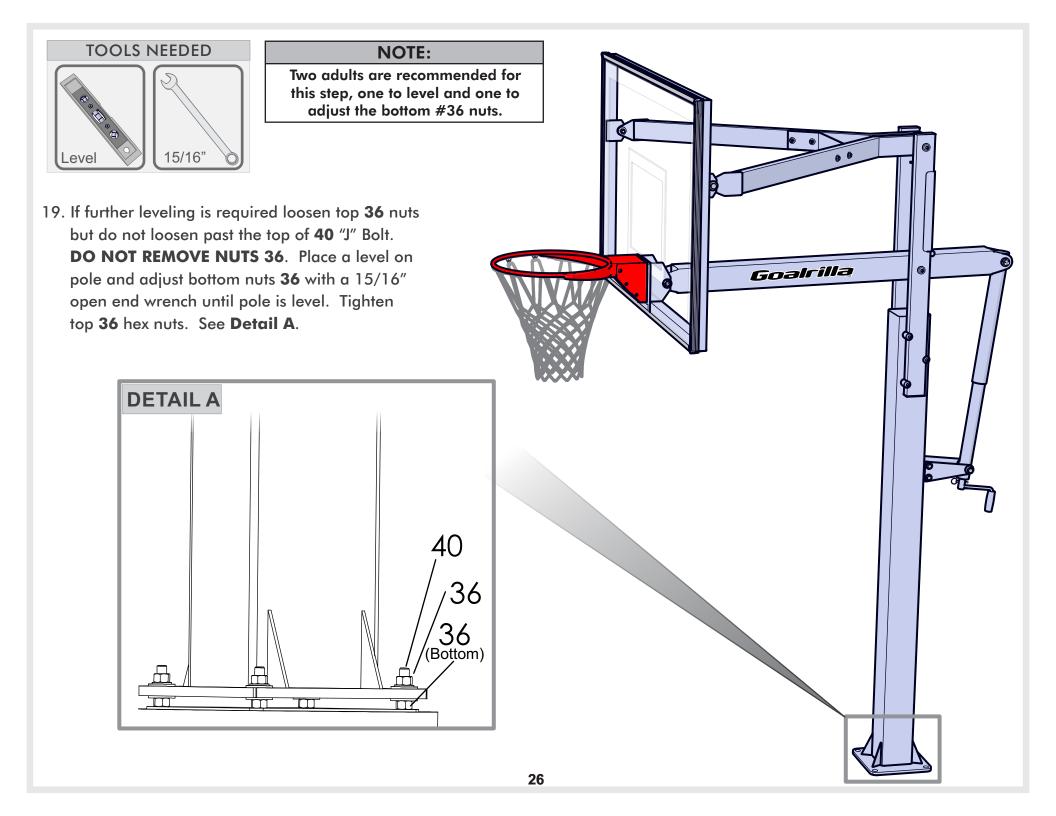




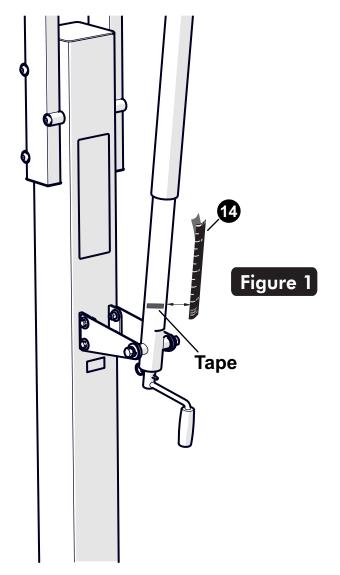
INSTALL RIM EXACTLY AS SHOWN. FAILURE TO DO SO COULD DAMAGE GLASS.

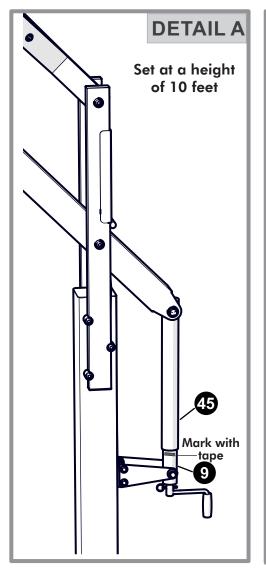
- 16. Mount Goal Assembly 7A to backboard as shown. Tighten nuts 34 but leave loose enough to level Rim.
- 17. Place Level across Goal Assembly **7A** and adjust until it is level. Finish tightening nuts **34** until Rim is secure.
- 18. Attach Rim Cover Plate **7B** with four screws **25** and then Net **8**.

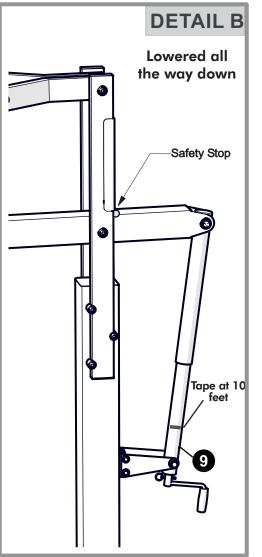




- 20. Raise Backboard to 10 FT. regulation playing height. Measure from top of rim straight down to the playing surface. Using tape mark the <u>side</u> of the steel actuator 9 just under the plastic actuator sleeve **45** at this 10 ft rim height. See **Detail A**.
- 21. Lower backboard all the way down. Do not force actuator once backboard is in it's lowest position. See Detail B.
- 22. **Do not** remove adhesive backing from height decal **14** yet. Carefully place height decal on backside of steel actuator and line up the 10 ft mark on the tape with the 10 ft mark on the height decal. Decal should fit correctly onto the backside of the steel actuator. (If not, simply trim to fit the top of the actuator decal). See **Figure 1**.
- 23. Remove the adhesive backing from the Height Decal 14. Next, carefully align and stick decal to backside of steel actuator 9 starting at the 10 ft mark first. Be sure to keep the height decal straight and rub out all air bubbles. See Figure 1.







#### CARE AND MAINTENANCE

#### BACKBOARD CARE AND MAINTENANCE

Items needed to clean backboard:

100% cotton soft cloth, (only)
 Glass cleaner

Clean backboard using only a **100% Cotton** soft cloth and glass cleaner Clean glass as you would clean household windows. Strong cleansers will damage backboard and void warranty.

#### RIM

Only hang from the rim briefly to regain balance or avoid injuring others. Release the rim as soon as safely possible. Rims are not warranted for any defects other than workmanship. Torn back plates, damaged springs, bent rings, damaged eye bolts, and torn or distorted rim supports result from hanging on the rim and are not warranted.

The goal should not be cranked over 10'. Adjustments of the goal should be done under adult supervision.

When attempting slam dunk activity you should always wear a mouth guard to avoid dental injury

#### **MAINTENANCE**

To ensure ease of operation, lubricate all pivot points at least every 6 months or as needed with a good lubricant such as WD-40.

#### **RUST**

Inspect your pole periodically, if rust should appear, remove loose paint, sand lightly, primer and paint with exterior flat matte finish enamel paint.

#### LIMITED LIFETIME WARRANTY

This consumer warranty extends to the original consumer purchase of any Escalade® Sports Product (hereinafter referred to as the "Product").

**WARRANTY COVERAGE:** Escalade® Sports warrants to the original Consumer Purchaser that any Product of its manufacture is free from defects in material and workmanship. THIS WARRANTY IS VOID IF THE PRODUCT HAS BEEN DAMAGED BY ACCIDENT, UNREASONABLE USE, NEGLIGENCE, IMPROPER SERVICE, FAILURE TO FOLLOW INSTRUCTIONS PROVIDED WITH THE PRODUCT OR OTHER CAUSES NOT ARISING OUT OF DEFECTS IN MATERIAL OR WORKMANSHIP.

Subject to proper installation and normal Residential use, Escalade<sup>®</sup> Sports warrants, subject to the limitations below, to the original retail purchaser all structural components of the Goalrilla<sup>™</sup> System to be free of defects in material and workmanship for the duration of ownership by the original retail purchaser.

Merchandise must be shipped prepaid with a copy of proof of purchase to Escalade® Sports factory for examination to determine if the basketball system needs to be repaired or replaced. Any labor costs, travel expenses and any other changes involved in the removal, installation or replacement of the defective/repaired parts from/to your Goalrilla™ System will be the purchaser's responsibility. Shipping charges for replaced or warranted merchandise sent back to the customer from Escalade® Sports factory must be prepaid by the customer in advance. If not, the replacement shipment will be sent out collect.

Escalade® Sports reserves the right to examine photographs or physical evidence of merchandise claimed to be defective, and to recover said merchandise, prior to authorization of warranty claims. A "Returned Goods Authorization" number may be required, please call for details prior to the return of any photographs or merchandise.

This limited lifetime warranty is expressly in lieu of all warranties, expressed or implied, including warranties of merchantability or fitness for use. Escalade® Sports does not assume or authorize any person or representative to assume for us, any other liability in connection with the sale of our products.

The remedy of repair or replacement stated above is Escalade® Sports exclusive remedy. Escalade® Sports will not be liable for any other damages or expenses which may incur, including but not limited to incidental or consequential damages. Escalade® Sports assumes no other obligations or liability on the part of the purchaser, and Escalade® Sports neither assumes nor authorizes any other person to assume for it any other liability in connection with the goods sold.

This warranty shall not apply in any manner to parts or accessories not manufactured by Escalade® Sports.

#### **NOT COVERED BY THIS WARRANTY**

- Merchandise not intended to be in places of public assembly, such as, but not limited to, schools, parks, public or private recreational
  facilities
- Any merchandise subjected to Non-residential abuse, negligence, improper installation, vandalism, acts of God, alteration of product, or any other events beyond the control of Escalade® Sports.
- Paint or rusted parts. If rust should appear, remove loose paint, sand lightly, primer and paint with exterior flat matte finish enamel paint.
- Rims are not warranted for any defects other than workmanship. Torn back plates, damaged springs, bent rings, damaged eyebolts, and torn or distorted rim supports result from hanging on the rim and are not warranted.
- · Shipping charges both ways. Note: Any merchandise shipped to Escalade® Sports collect will be refused.
- Dealer service charges, labor charges and travel expenses associated with replacement of repair of warranty item.

WARRANTY DISCLAIMERS: ANY IMPLIED WARRANTIES ARISING OUT OF THIS SALE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION. ESCALADE® SPORTS SHALL NOT BE LIABLE FOR LOSS OF USE OF THE PRODUCT OR OTHER CONSEQUENTIAL OR INCIDENTAL COSTS. EXPENSES OR DAMAGES INCURRED BY THE CONSUMER OF ANY OTHER USE.

Some states do not allow the exclusion or limitation of implied warranties or consequential or incidental damages, so the above limitations or exclusions may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

#### WARRANTY GUIDELINES IS REQUIRED FOR ALL WARANTY CLAIMS

- 1. Proof of Purchase (original retail purchaser) is required for all warranty claims.
- 2. Call or write Escalade® Sports to receive a Return Authorization # and determine specific needs.

Phone: 1-888-USA-GOAL / Warranty Dept.

- Or Write Escalade® Sports at: Escalade® Sports P.O. Box 889, Evansville, IN 47706 Attn: Warranty Dept.
- Or E-mail us at: customerservice@escaladesports.com